

OUTDOOR LASER TAG, USA TERMS AND CONDITIONS (the fine print.)

Email: andrew@oltusa.com Website: www.oltusa.com

1. Booking Procedure

You start your booking by completing our online inquiry/booking form. Upon receipt, you will receive a confirmation of your inquiry and we will then register you on our bookings database as a tentative booking. Once we have confirmed your booking in our system you will receive a confirmation email and contract from us with all the details of your booking.

We recommend booking at least 6 weeks prior to your event date to avoid any disappointment. No bookings are final without the signed contract and terms and conditions and have been confirmed by Outdoor Laser Tag, USA via e-mail. Any information on the booking form such as credit card details, email addresses and delivery/pick up addresses will be used as entered; if the information is wrong we will not be held liable.

2. Payment

Payment in full is due 10 days prior to your stated event date. We cannot deliver your equipment without payment in full. Payment can be made by Visa, MasterCard or American Express over the phone or via the booking form. Your credit card payment will be made via SQUARE and you will receive an e-mail confirmation. Payments can also be made using a personal check or certified check providing they are received 14 days prior to your event date. Cash payments on the day of the event need to be pre-approved and confirmed via e-mail. A receipt will be emailed to you following payment, please double check the information.

3. Transfers & Cancellations & Forfeiture of Deposit

If you wish to transfer your booking to another date it is subject to availability. If it is available no extra charges will be incurred providing it is done 10 days prior to your scheduled event. If your new date is not available and you wish to cancel your booking the standard cancellation terms apply. If you wish to cancel your booking and it is at least 14 days prior to your booking we will cancel your booking free of charge. If it is within 14 days of your event date you will forfeit 50% of your booking cost. All transfers and cancellations of booking requests are to be emailed to andrew@oltusa.com

4. Liability Release – All players and or their parents MUST sign our Liability Release form prior to play. Please note that there are inherent risks involved in Laser Tag activities. We recommend reading our How to Guide and our Safety tips prior to the start of play.

If you are hiring our equipment only, then you are responsible for the conscientious use of the equipment. You are also responsible for any loss or damage to the equipment. The equipment will be inspected and photographed upon deliver to document its agreed upon condition. Please visit our web site to see replacement costs.

5. Delivery and Collection of equipment for rental

You are required to be at the event delivery address as noted on your contract on the day of delivery within 1 hour of the start time of your event. If you are not at the address for delivery and therefore do not receive your equipment we cannot offer you a refund. You will need to acknowledge delivery of the equipment, its condition as witnessed and photographed and upon collection.

6. Troubleshooting

The Laser/Phasers software is pre-set and is designed for Birthday Parties and Youth Group Activities etc. The standard settings should not be changed as this can result in phasers not tagging each other. We take no responsibility for equipment failing due to user error caused by miss use of the advanced laser settings. Please contact us if you are experiencing any operational problem during your event.